

Appendix 1

Focus Group Facilitator Guide

INTRODUCTORY QUESTIONS

What do you understand by WBA?

What are your thoughts about WBA?

TOPICS FOR EXPLORATION

1. General exploration of the app

- Have you made use of the WBA app?
- Thoughts on the app?
 - Ease of use?
 - Ease of access?
 - Quality of the app?
- How is the app being used?
 - When is it accessed?
 - How often is the app accessed?
 - Is it used as a resource or repository?
 - Is text dictated or typed?

2. Usefulness of the app to students

- Is the app more useful than the previous online method?
 - If so, how and why is the app more useful?
- Does the app improve the quality of feedback
- How could the app be made more useful?

3. Outcomes of the WBA

- What do students do with the feedback they receive?
 - Ignored or acted upon?
 - Value placed upon the feedback?
 - Does the app influence how the feedback is used?

Conclusion:

- Are there any additional comments anyone would like to make regarding our discussion around WBA?